


	Description: ECLAC Cleaning Products and Services
<p><b>Picture or Logo</b></p>	 <p>The image shows the United Nations logo, which consists of a world map surrounded by olive branches, with the text 'UNITED NATIONS' below it. Below that is the ECLAC logo, which is a blue rectangle with the letters 'ECLAC' in white.</p>
<p><b>Purchasing Authority</b></p>	<p>Requisitioner: Facilities Management Unit at ECLAC Santiago.  Procurement Unit at UN ECLAC – Santiago  Approval:  Local Committee on Contracts (LCC)  Director of Administration at UN ECLAC  Headquarters Committee on Contracts (HCC), HCC/07/32 dated 4 April 2007.</p>
<p><b>Contract Title</b></p>	<p>Contrato de Prestación de Servicio de Aseo Integral de Oficinas  SGO2007PS011  From 23/April/2007 until 28/Feb/2010.</p>
<p><b>Sustainability Criteria</b></p>	<p>Environmental:</p> <p>All tools and products used by the contractor should comply with the local environmental regulations;</p> <p>ECLAC should approve all products that the contractor will use and can request a change of the products that could affect the environment to avoid soil, underground water and/or air pollutants.</p> <p>All products that could affect human health and safety should be excluded from the proposal;</p> <p>Social:</p> <p>The contractor shall provide all the required safety equipment for its employees (masks, gloves, safety shoes, etc.);</p> <p>The contractor shall provide proof of compliance with local social regulations for employees.</p>
<p><b>Cost Implications</b></p>	<p>Yearly cost of approximately US\$ 360,000.  This cost could be less without the environmental requirements; however, the long term cost could be more considering the absenteeism for medical problems.</p>

<p><b>Challenges &amp; Solutions</b></p>	<p><u>what worked out well</u>: compliance with local social security, if not provided no payment performed;</p> <p><u>what did not</u>: approval of products by ECLAC Quality of products provided could not be properly monitored due to lack of resources by ECLAC Facilities Unit. Some products as the spray hand soap was at last procured and provided by ECLAC to comply with environmental practices and avoid changes in the contract;</p> <p><u>suggested improvements for next time</u>: ECLAC to provide certain cleaning products to assure sustainable compliance.</p>
<p><b>Benefits for the Organization</b></p>	<p>Improvement of ECLAC's image;</p> <p>Advocacy of Environmental friendly practices to staff and contractors;</p> <p>Compliance with an environmental friendly approach and advocacy of current GHG reduction practices. ECLAC shall develop its environmental policy guidelines throughout 2009/2010 and include positive outcomes of this contract.</p>
<p><b>Lessons Learned</b></p>	<p>Vendors are mostly aware and willing to comply with sustainable and environmental friendly policy. In Santiago air pollution is a daily hazard and the population and government at large try to reduce GHG and implement greening policies and practices.</p>
<p><b>Contact Person</b></p>	<p>Mr. Guillermo Herrera – SUN coordinator – <a href="mailto:Guillermo.herrera@cepal.org">Guillermo.herrera@cepal.org</a></p>



